

## **PROJECT SCOPE**

The scope of QL IT Innovations LLC's EZLert project includes the planning, design, development, testing, and transition of the Appointment entry, Reminder, and Customer and Agent telephonic software package. This software will meet or exceed organizational software standards and additional requirements established in the project definitions. The scope of this project also includes the completion of all integrations to be used in conjunction with the software. Project completion will occur when the software and documentation package has been successfully executed and scheduled for production. The system will consist of a UX interface that allows scheduling and alerts for medicine and healthcare appointments. The consumers will have an option for self-scheduling or assisted scheduling through a representative via call or text.

All EZLert project work will be performed internally and no portion of this project will be outsourced. This project's scope does not include any changes in requirements to standard operating systems to run the software, software updates, or revisions.